



## **POLICIES - TERMS - CONDITIONS OF SALE**

### **ORDERING**

All orders should be submitted by email ([sales@lazylifeseat.com](mailto:sales@lazylifeseat.com)) or fax at 706-863-7677. Call in orders are accepted; however, no returns will be accepted for incorrect colors, seat type, or wrong size. Special orders are non-returnable. All rear seat sets require dimensions at the time of ordering. If rear seat back is not rectangular, specify TXT, ICS, etc.

### **SHIPPING**

All cover sets and small assembly orders will be shipped FedEx Ground and billed at the time of shipping. Large assembly orders will ship via best value freight company, certified by Unishippers Freight Manager, and billed at the time of shipping. Freight deliveries cannot ship COD, therefore, payment will be Net 30 or credit card only. Drop ship orders may have additional shipping and handling fee.

### **WARRANTY**

LAZY LIFE SEATS + COVERS LLC (LLSC) products are warranted free of defects for a period of 30 days from receipt of order unless damage was caused by improper installation or abuse. Inspect all items upon receipt. LLSC cannot warrant any damage once the product has been installed. LLSC is not responsible for alleged harm or damage resulting from the installation of our products.

### **CLAIMS**

Shortages and damaged products must be reported to LLSC within 3 days of receipt. Inspect all merchandise upon arrival. All in transit damaged merchandise must be claimed with the freight company. For truck freight, write "damaged" on the bill of lading and initiate a claim with the trucking company (freight companies have strict rules regarding claims; all claims must be filed within the 3-day window).

### **RETURNED GOODS**

All returns must be requested within 15 days of invoice. Customers must receive authorization from LLSC prior to returning any items. Customers are responsible for return freight and must include RMA number and a copy of the original packing slip with the shipment. There is a 15% restocking fee for non-warranty returns.

### **PAYMENT TERMS**

A signed Dealer Application and a copy of the dealer's Resale Certificate are required on file prior to orders being shipped. Payment in full is required on or before the "Due Date" shown on the invoice. New accounts will be credit card until credit terms are confirmed and approved. Overdue invoices are subject to finance charges of 1.5% monthly. Failure to pay invoices in full will result in LLSC turning your account over to our collection agency or attorney for further action. This will result in additional collection costs or attorney fees which will be applied to the principle balance owed.

### **NSF CHARGES**

Returned checks are subject to a \$50 NSF fee.

### **PRICES**

Prices, terms, and conditions of sale are subject to change.

### **HOURS**

LAZY LIFE SEATS + COVERS LLC is open 8am - 5pm Monday - Friday Eastern Standard Time